

Citi-Scope
Residents Survey
Narrative Summary
October 2009

**Top 11-20 % Disadvantaged Areas in
the DCC Area**

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Narrative Summary

The survey

- A representative sample survey based on face-to-face interviews with 489 adult respondents of the Derry City Council Area was undertaken in August 2009.
- The initial results of that survey (residents living within the top 11 to 20 % most disadvantaged areas) are reported in this summary document.
- The composition of the survey sample in this report generally reflects the known demographics found within the Census 2001 data and other up to date statistical information. As such we are content that the information provided represents a representative sample.

Executive Summary

Top 11-20 % Disadvantaged Areas in the DCC Area

Respondent profile

- 22.6% of residents area living in the Triax NR Area, 11.9% in the Outer North NR area, 13.1% in the Outer West NR area, 16.7% in the Waterside NR area, 14.3% in the rural area and 21.4% from all other areas
- 21.4% of all residents have been living in the neighbourhood since birth and a further 54.8% have been living in their neighbourhood 10 or more years.
- Local residents are predominantly from urban area 86.9%
- Local residents are predominantly from white ethnic groups 97.6% followed by 1.2% Black Caribbean and 1.2% Black African
- 52.4% of the local residents interviewed were female and 47.6% male
- Local residents interviewed were predominantly Roman Catholic 64.3% followed by 16.7% Presbyterian, 12.2 % Church of Ireland, 1.2% Methodist and 3.6 % Other Christian
- 39.3% of respondents were single and never married, 40.5% were married, 7.1% were divorced, 6.0% were separated and 7.1% were widowed
- 38.1% of residents had dependents
- Of those residents with dependents 8.3% of residents had dependents aged 0-4 years old, 26.2% of residents had dependents aged 0-18 years old and 3.6% of residents had dependents with a long-term illness.

- 23.8% of those interviewed were lone parents
- 9.5% of respondents provide unpaid care and of those who provide this unpaid care 55.6% provide more than 50+ hours per week
- Local residents interviewed were predominantly heterosexual 95.2%.
- 42.9% of residents interviewed consider themselves to be Nationalist, 21.4% consider themselves to be Unionist, 27.4% consider themselves neither Nationalist or Unionist and 8.3% declined to answer
- 58.3% of all households have no children aged 17 years or under, 21.4% of all households have one child aged 17 or under, 11.9% of all households have 2 children aged 17 or under and 2.4% of all households have 3 children aged 17 or under
- 25% of all households have one adult aged 18 or over, 35.7% of all households have 2 adults aged 18 or over, 17.9% of all households have 3 adults aged 18 or over and 2.4 % of all households have more than 4 adults aged 18 years or over
- 39.3% of households had no adults over 18 years of age working, 19% of households have 1 adult working, 23.8% of households have 2 adults working, 2.4% of households have 3 adults working and 4.8 had 4 or more adults over 18 years of age working
- 4 out of every 10 households have a member/s of their household who have a disability that affects their normal day to day activities
- 8.3% of respondents were self employed 26.2% of residents were in paid full time employment and 13.1% of residents were in part-time employment.
- 11.9% of respondents were unemployed, 26.2% were in full time paid employment, 13.1% were in part-time paid employment, 16.7% were retired, 9.5% were long term sick/disabled and 7.1% were looking after family/home

Local Neighbourhood

- 54.8% of residents have been resident in the area for 10 years or more and 7.2% have been resident in the area less than 2 years. Over a fifth (21.4%) of all residents has been living in the area since birth.
- 79.8% of residents felt fairly (29.8%) or very strongly (50%) belonged to their local neighbourhood
- 22.6% of residents either disagreed (11.9%) or strongly disagreed (10.7%) with the statement that they felt a sense of pride in the way their neighbourhood, street, community looks and feels
- Affordable decent housing is ranked as the most important in making somewhere a good place to live. This was followed by

activities for teenagers, good neighbours, level of crime, clean streets, access to the countryside and shopping.

- Activities for teenagers are ranked as the most in need of improving. This was followed by facilities for young children, jobs and employment, shopping and community activities
- Only 4.8% of residents were either fairly (3.6%) or very (1.2%) dissatisfied with their local neighbourhood as a place to live
- 10.7% of residents rated their neighbourhood as a poor place to bring up children and young people.
- 35.7% of residents rated their neighbourhood as a poor place for providing recreation, sport, play and learning opportunities for children and young people.
- 59.5% of residents would like to see additional support and services for children and young people in their community.
- Significantly more people have a positive sense of community than have a negative sense. For example, 77% of people either agree a little or strongly that their area is a friendly place to live compared with 14.3% who either disagree a little or strongly that their area is not a friendly place to live
- Likewise, 84.5% say that they would be happy asking certain local people to keep an eye on their house and property compared with 9.6% who either disagree a little or strongly about asking someone to keep an eye on their house or property.
- 65.5% of residents interviewed felt their area was a close tight knit community compared to 20.2% who disagreed a little and 7.1% who disagreed strongly that their area was a close, tight knit community.
- Although residents have positive attitudes towards their community, 63% considered arts and culture activities poor, 57% considered entertainment facilities poor, 47% considered employment services poor, 43% considered training services, and policing service poor, 42% considered play facilities, further education and business start up as poor, 41% considered recreation facilities and physical activities poor and 35% considered youth facilities poor.

Health

- 22.6% of residents describe their health as poor (14.3%) or very poor (8.3%)
- 31% of residents say they have a long-standing illness, disability or infirmity
- Around 4% of people report that over the past month they feel most of the time so down in the dumps that nothing could cheer them up.
- 6 of people report that they have not felt calm and cheerful over the past month. 16.7% report that they have had no energy over the past month and 10.7% have felt downhearted and low most or all of the time over the past month.

- Over the past month 6.0% felt worn out all the time, 9.5% felt tired all the time, 3.6 % felt stressed all of the time and 34.5% of residents felt that all of the time (7.1%), most of the time (10.7%) or some of the time (16.7%) their health had limited their social activities.
- 79.8% of residents have used health and social services over the past year.
- The main health and social services used by residents over the past year were GP, followed by Family Planning, Hospital Physiotherapist and Social Worker
- 21% of residents were fairly dissatisfied and 1% was very dissatisfied with health and social services.
- 40.5% of residents smoked
- 52.4% of respondents participated in physical activity for 20 minutes or more at least 3 times a week
- The main reasons given by residents for not participating in physical activity were due to their illness followed by they don't want to, expense and no facilities.
- 11.9% of residents have been in need of regular help (e.g. getting washed, getting dressed, getting a meal ready) during the last five years and 20% had a close relative, friend or neighbour who have been in need of regular help during the last five years.
- Only 2.4% were dissatisfied with the level of care received.
- 21.4% of residents felt that people in need of personal care had no choice about who provided them with the care they needed and 11.9% felt that people in need of personal care in their local neighbourhood were not able to get the services and support they needed to continue to live at home for as long as they wanted to
- 64.3% of residents felt that there should be more advice, information, support and/or help provided to carers.

Physical Security

- Thinking about their local neighbourhood approximately 20% of residents report that teenagers hanging around the street are a very big problem.
- This is followed by approximately 17% of residents who report that people vandalism, speeding and dogs are very big problems in their local neighbourhood
- Approximately 16% of residents report that drunkenness is a very big problem, 14% report car parking within the area as a very big problem, 13% report rubbish as a very big problem and 12% report drugs as a very big problem.
- Less than 5% of residents report that fly tipping, vacant property, neighbour disputes, solvent abuse, bonfires, illegal dumping and

abandoned or burnt out cars as very big problems in their neighbourhood

- 25% of residents disagreed (14.3%) or strongly disagreed (10.7%) that local public services were successfully dealing with the problems above.
- 45.3% of residents tended to disagree (29.8%) or definitely disagreed (15.5%) that parents in their local community took enough responsibility for the behaviour of their children.
- Over the past 12 months 14.3% of residents or members of their household have experienced vandalism of property.
- 11.9% of residents or members of their household has experienced a verbal threat over the past 12 months, 7.1% of residents or members of their household have experienced vandalism of vehicle over the past 12 months and 6% of residents or members of their household have experienced a burglary over the past 12 months
- 3.6% of residents and/or members of their household have experienced a sectarian attack
- 1.2% of residents and/or members of their household have experienced a sexual assault.
- As a direct result of being worried about criminal acts or acts of antisocial behaviour over the last 12 months, 23.8% of residents report that they have removed things from view in their vehicle, 20.2% has improved their home security. 10.7% have used taxi/car rather than walk, 14.3 have avoided certain areas and 13.1% avoid going out late at night
- 32.1% of residents report that they do not have a house insurance policy
- 7.2% of respondents felt fairly unsafe (3.6%) or very unsafe (3.6%) when outside in their local neighbourhood after dark and only 1.2% of respondents who felt fairly unsafe when outside in their local neighbourhood during the day.
- 56.4% of respondents felt fairly unsafe (27.4%) and very unsafe (19%) when outside in the city centre after dark compared to only 4.8% of respondents who felt fairly unsafe in the city centre during the day.

Education

- 9.5% of residents reported they are in full time education
- Of those not in full time education 73.3% had left full-time education by the age of 17 years old and a further 12. % had left by the age of 21 years old.
- Around 16.7% of adult residents report that education is not very important (13.1%) or not at all important in their life (3.6%).
- 34.5% of residents reported an interest in undertaking a course of study next year. Of those 17.2% would be interested in a full-time course, 69% in a part-time course, 6.9% in either a full or part-time course and 6.9% are undecided.

- 58.6% those interested in undertaking a course next year want to undertake the course to help their career or gain employment.
- Just over a quarter (26.2%) report that there are reasons that prevent them from undertaking a course of study at the moment.
- Of those who have reasons that prevent them from undertaking a course of study at the moment were cost, low level of literacy and numeracy and time courses are held
- Three quarter of residents (75%) report a satisfaction with their level and/or type of qualifications

Standard of Living

Housing

- The main type of housing residents are living are terraced house/bungalow (51.2%) followed by semi detached (28.42%) detached house (9.5%), purpose built flat/maisonette/house (7.1%), semi detached bungalow (3.6%), and part of house/maisonette (1.2%)
- 41.7% of respondents are owner occupied, 25% of respondents rent their home from the NIHE, 8.3% rent from a Housing Association, 15.5% rent privately, 4.8% neither rent or own and either live with parents, their partner, their grandparents or relatives
- 9 out of ten residents are satisfied with their housing accommodation (92.9%). Only 1.2% of residents are very dissatisfied with their housing accommodation.

Household Items

- Approximately 9 out of 10 residents have a mobile phone (94%) and colour TV (88.1%)
- Just over 65% have a fixed telephone line
- 47.6% have a game console and 40.5% of residents have a plasma 32 inch TV
- Less than 30% of residents have a dishwasher and approximately 50% have a game console and 40% have a plasma 32 inch TV
- Approximately 6 out of 10 residents have a tumble dryer, (63.1%) PC/laptop (66.7%) and Sat/cable TV (60.7%)

Income

- 21.4% of residents or someone in their household found it a major problem to find special transport for a disabled or elderly person a over the last 12 months and 13.1% found it a major problem to buy clothes and shoes
- Over the past year up to 11.9% of residents or someone in their household are finding the wait for an operation in hospital as a

major problem, 8.3% are finding adult day care a major problem, 7.1% are finding it a major problem waiting for a hospital appointment and affording legal aid and 6% of residents are finding budgeting and paying bills a major problem over the last 12 months

- 15.5% of respondents are finding it quite difficult (10.7%) or very difficult (4.8%) to manage financially
- 26.2% of respondents said they were worse off financially than they were a year ago compared to 16.7% of respondents who said they were better off than they were a year ago
- 19% of respondents think they will be worse off financially in a year from now compared to 16.7% of respondents who think they will be better off financially in a year from now

Internet

- Approximately 6 out of 10 households (59.5%) had access to the internet at home
- The most common reason why households did not have the Internet at home was because they had a lack of interest followed by not having a PC at home, no need, cost of PC/software and lack of skill and confidence.

Transport

- 29.8% of people do not have access to a motor car for their personal use
- 41.7% of respondents travel outside their area everyday, 23.8% travel several times a week outside their area and 16.7% travel about once a week outside their area.
- 32.1% of respondents found it difficult (23.8%) or very difficult to travel (8.3%) to the dentist from their home and 29.8% found it difficult (16.7%) or very difficult (13.1%) to travel to a recycling facility from their home
- 28.5% of respondents found it difficult or very difficult to travel to the hospital from their home and 25.7% found it difficult or very difficult to travel to the Social security offices from their home.
- 24.9% found it difficult or very difficult to travel to public open spaces from their home and 20.9% found it difficult to travel to the council offices from their home
- 25.6% of respondents found it difficult (17.1%) or very difficult (8.5%) to travel from their home to further education college
- 23.5% of respondents found it difficult (13.6%) or very difficult (9.9%) to travel to sport/leisure centre and 22.7% found it difficult or very difficult to travel to their doctor.
- 1 in 5 residents found it difficult or very difficult to travel to their local health centre (21.7%), Public Park (21.4%) or social security office (20.9%)
- Approximately 1 in 10 people found it difficult or very difficult to travel from their home to a shopping centre/supermarket (10.8%), secondary school (10.1%) library (13.1%) bank/cash point (11.1%)

- 26.2% of residents report that they have not used public transport in the last 12 months
- 11.9% report that they use public transport more than 5 times a week, 9.5% use public transport 2-4 times a week and 13.1% once a week.
- The most often reasons cited as to why they do not use public transport more often are that transport doesn't go where I want and there are no services
- 9.5% of respondents felt that the non-availability of public and/or private transport affected their ability to travel.

Environment

- Overall, 79.8% of people were concerned (27.4%), fairly concerned (35.7%) or very concerned (16.7%) about environmental issues.
- When residents were asked to rank their top five environmental problems that are important to them climate change received the highest ranking followed by pollution in rivers, traffic congestion and household waste
- 34.5% of respondents have taken action solely for environmental reasons in the last 12 months.
- When asked whether or not they recycle materials the most common material recycled by residents was paper/cardboard (91.7%), followed by metal/aluminium cans (86.9%), plastic (78.6%), clothes (61.9%), glass (60.7%) electrical goods (38.1%) wood (31%) kitchen waste (28.6%)
- The main reasons given why the residents or their household have not regularly recycled certain items over the past 12 months are because recycling facilities are too far away followed by no time/lack of desire, no recycling facilities and lack of household storage.

Employment

- 8.3% of respondents were self employed 26.2% of residents were in paid full time employment and 13.1% of residents were in part-time employment.
- 11.9% of respondents reported they were unemployed. Of those unemployed 25% were unemployed less than a year, 18.8% were unemployed 1 to 2 years, 18.8% were unemployed between 2 and 5 years, 25% were unemployed between 5 to 10 years and 12.5% were unemployed 10 or more years
- Approximately 60% of respondents felt it was unlikely or very unlikely that they would begin paid work in the next twelve months.
- 15.1% of respondents had participated in a government training
- 12.2% of respondents could envisage starting their own business in the foreseeable future. The type of business they would envisage starting up included construction, IT, health, tourism and care service.

Participation, Influence & Voice

Neighbourhood

- 29.2% of respondents tend to disagree (20.7%) or definitely disagree (8.5%) that they can influence decisions affecting their local neighbourhood and 25% of respondents don't know if they can influence decisions affecting their neighbourhood.
- 38.8% of respondents would like to be more involved in the decisions that affect their local neighbourhood and a further 41.3% would get more involved in the decisions that affect their local neighbourhood depending on the issue

City

- Approximately 5 out of every 10 respondents did not feel very well informed or not informed at all about public services/standard (47.6%), how local bodies made decisions (48.8%), how well public services perform (47.65), how to complain (46.4%) and what do do in case of an emergency (46.4%).
- 4.8% of respondents did not feel very well informed or not informed at all about how to register to vote
- 47.6% of respondents tended to disagree (25.6%) or definitely disagree (22%) that they can influence decisions affecting the Derry City Council Area
- A quarter of all respondents (24.7%) were dissatisfied or very dissatisfied with local peoples ability in Derry~Londonderry to influence decisions that affect their lives and the city
- Nearly a quarter of all respondents would like to be more involved in the decisions that affect Derry~Londonderry and a further 56.8% of respondents would like to get involved on decisions that affect the city depending on the issue

Volunteering

- 29.8% of residents report that they volunteer
- The most popular type of organisation that residents volunteer with is youth groups, senior citizen groups, women groups, resident organisations and religious groups
- 36.9% of residents take part in or play sport and /or physical activity on a regular basis
- 22.1% of respondents were either fairly (19.5%) or very dissatisfied (2.6%) with the sports/physical activity provision in Derry~Londonderry.

Cultural & Entertainment Activities

- 91% of respondents have never taken part in lessons in music/drama or dance

- 72.7% of respondents have never visited a museum, 54.8% of respondents have never attended a musical performance and 51.4% of respondents have never attended a play/theatre
- Approximately 3 out of every 10 respondents have never visited the cinema (31.1%)
- 15.4% have never went to a pub or club
- 37% of respondents have never attended events/festivals
- 24% of respondents never eat out whilst 24 % eat out once a month, 14.7% eat out more than once a month and 26.7% eat out less than once a month
- Less than 5% of respondents take part in or attend lessons in music/drama/dance (3%) or play/theatre (4.3%)
- 54.3 % of respondents were either very satisfied (17.3%) or fairly satisfied (37%) with cultural and entertainment provision in Derry~Londonderry

Identity, Expression and Self Respect

- 40.3% of respondents tend to disagree (24.7%) or definitely disagree (16%) that Derry/Londonderry is a place where people from different backgrounds get on well together
- 30.9% of respondents think there is a very big problem (7.1%) or a fairly big problem (23.8%) with people not treating each other with respect and consideration
- 31% of residents said relations between Protestants and Catholics in Derry~Londonderry are better than they were 5 years ago compared to 8.3% of resident who said that relations were worse than they were 5 years ago
- 48.8% of residents said relations between Protestants and Catholics were about the same as they were 5 years ago
- If residents had a choice where to live, 57.1% of residents report that would they prefer to live in a mixed religion neighbourhood compared to 20.2% of residents who reported that they would prefer to live in a neighbourhood with people of their own religion
- If residents had to move to a new job 51.2% of residents report that they would prefer a mixed religion workplace compared to 2.4% of residents who would prefer a workplace with people of only their own religion. 33.3% had no preference.

Your City

- 79.7% of residents report that they are very satisfied (19%) or fairly satisfied (60.7%) with Derry~Londonderry as a city in which to live
- When residents were asked to rank the top five things that they think most needs improving in Derry~Londonderry, the most

Important issue that they identified in need of improving was training, followed by education and arts .

- 41.7% of residents did not consider Derry~Londonderry a friendly place for gay, lesbian, bi sexual and transgender
- 35.7% of residents did not consider Derry~Londonderry a friendly place for ethnic minorities and 34.5% did not consider Derry~Londonderry a friendly place for people with a disability.
- 29.8% of residents did not consider Derry~Londonderry a friendly place for Protestants,
- 27.4% of residents did not consider Derry~Londonderry a friendly place for young people, 17.9% did not consider Derry~Londonderry a friendly place for senior citizens and 13.1% did not consider Derry~Londonderry a friendly place for Catholics
- 11.9% of residents did not consider Derry~Londonderry as a friendly place for children and families
- 45.2% of residents ranked less antisocial behaviour as their number one issue that they would like to see change over the next 10 years in Derry~Londonderry to make it a better place to live.
- This was followed by 11.9% of residents who ranked more jobs as the number one issue they would like to see improve over the next 10 years, 7.1% of residents who ranked more visible policing as the number one issue, 7.1% who ranked more facilities/projects for young people and 6% of respondents who ranked better hospital/more hospital beds/staff as their number one issue that they would like to see change over the next 10 years in Derry~Londonderry to make it a better place to live
- 44% of residents feel that gay, lesbian, bisexual and transgender are treated unfairly in Derry~Londonderry. Similarly, 41.7% of residents feel that travellers are treated unfairly and 39.3% of residents feel that people from other ethnic minorities and Protestants are treated unfairly in the Derry/Londonderry when compared to other groups.
- This was followed by 33.3% of residents who feel that young people are treated unfairly in Derry~Londonderry, 29.8% of residents who feel that people with a disability are treated unfairly